



County of Los Angeles CHIEF EXECUTIVE OFFICE

713 KENNETH HAHN HALL OF ADMINISTRATION
LOS ANGELES, CALIFORNIA 90012
(213) 974-1101
<http://ceo.lacounty.gov>

WILLIAM T FUJIOKA
Chief Executive Officer

May 13, 2008

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**DEPARTMENT OF HEALTH SERVICES: APPROVAL OF AN AMENDMENT FOR
LAUNDRY SERVICES AT VARIOUS MEDICAL CENTERS
(SUPERVISORIAL DISTRICTS 1, 2, 4, AND 5)
(3 VOTES)**

SUBJECT

To request Board approval of an extension amendment of a laundry services contract, effective June 1, 2008 through May 31, 2009, and the addition of services for Rancho Los Amigos National Rehabilitation Center, effective July 1, 2008 through May 31, 2009, at a total estimated cost of \$2,940,000.

IT IS RECOMMENDED THAT YOUR BOARD:

Authorize the Director of Health Services, or his designee, to sign Amendment No. 1 to Contract No. H-300242 with Bellwood Laundry & Linen Supply Co., Inc. (Bellwood), for the continued provision of laundry services at Harbor-UCLA Medical Center, High Desert Health System, LAC+USC Medical Center, Martin Luther King Jr. Multi-Service Ambulatory Care Center, and Olive View-UCLA Medical Center effective June 1, 2008 through May 31, 2009, and the addition of services for Rancho Los Amigos National Rehabilitation Center, effective July 1, 2008 through May 31, 2009, at an estimated cost of \$2,940,000.

Board of Supervisors
GLORIA MOLINA
First District

YVONNE B. BURKE
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the recommended action will allow for the continued provision of off-site laundry services for Harbor-UCLA Medical Center (H-UCLA), High Desert Health System (HDHS), LAC+USC Medical Center (LAC+USC), Martin Luther King, Jr. Multi-Service Ambulatory Care Center (MLK MACC), and Olive View-UCLA Medical Center (OV-UCLA), and the addition of services for Rancho Los Amigos National Rehabilitation Center (Rancho). The current contract with Bellwood expires on May 31, 2008.

The Department of Health Services (DHS or Department) is recommending approval of a four percent increase to Bellwood's rates. Bellwood indicated that their costs have increased and declined to sign the extension amendment without the increase.

Services for Rancho are currently being provided by Angelica Textile Services (Angelica) and the contract with Angelica expires on June 30, 2008. Services for Rancho will be added to the Bellwood contract as of July 1, 2008, because an agreement on rates could not be reached with the current contractor, Angelica. Angelica requested a ten percent increase in their rates and would not accept the Department's offer of a four percent increase. The Department requested a bid from Bellwood to provide services at Rancho. Bellwood's cost of services for Rancho is lower than Angelica's current cost. Accordingly, the Department is recommending services for Rancho be added to the Bellwood contract effective July 1, 2008.

The Department does not have the equipment, staff, or laundry service areas to provide laundry services at these DHS facilities.

FISCAL IMPACT/FINANCING

The total estimated cost is \$2,940,000, of which \$757,658 is for H-UCLA, \$21,250 is for HDHS, \$91,000 is for MLK MACC, \$1,344,000 is for LAC+USC, \$406,000 is for OV-UCLA, and \$320,092 is for Rancho. The costs are based on a fixed rate per clean linen pound. Contract costs will be based on work actually performed by the contractor.

Funding is included in the DHS Fiscal Year (FY) 2007-08 Final Budget, the FY 2008-09 Proposed Budget, and will be requested in future fiscal years.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

DHS has been contracting for laundry services for various DHS facilities since the late 1980s.

As a result of an Invitation for Bids (IFB) solicitation process in March 2003, the Board approved a contract with Bellwood effective June 1, 2003 through May 31, 2008, for H-UCLA, HDHS, MLK MACC, LAC+USC, and OV-UCLA.

Rancho was not included in the IFB because, at the time, Rancho was slated to close by June 30, 2003. Rancho continued receiving services from their existing contractor, Angelica. The contract was approved by the Board through June 30, 2008.

Since DHS does not have the equipment, staff or laundry facilities to perform these services in house, the contracts are not Proposition A contracts, and as such, the Living Wage Ordinance Program does not apply.

Contract monitoring functions are performed by facility staff.

The Contract may be terminated at any time by the County by giving at least 10 days prior written notice.

County Counsel has approved the attached Exhibit I as to form.

CONTRACTING PROCESS

DHS will release a Request for Proposals (RFP) for laundry services for H-UCLA, HDHS, MLK MACC, LAC+USC, OV-UCLA, and Rancho by early summer. The RFP process is expected to be completed prior to the termination of these Amendments.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Board approval of these recommended actions will ensure the continued provision of laundry services at DHS facilities.

Honorable Board of Supervisors
May 13, 2008
Page 4

CONCLUSION

When approved, DHS needs three signed copies of the Board's action.

Respectfully submitted,

for [Signature]
WILLIAM T FUJIOKA
Chief Executive Officer

WTF:SRH:SAS
MLM:DL:bjs

Attachment

c: County Counsel
Director and Chief Medical Officer, Department of Health Services

051308_DHS_Laundry

Contract No. H-300242

LAUNDRY SERVICES CONTRACT

AMENDMENT NO. 1

THIS AMENDMENT is made and entered into this _____ day
of _____, 2008,

by and between the

COUNTY OF LOS ANGELES
(hereafter "County")

and

BELLWOOD LAUNDRY & LINEN
SUPPLY CO., INC.
(hereafter "Contractor").

WHEREAS, reference is made to that certain document entitled "LAUNDRY SERVICES CONTRACT", dated May 27, 2003, and further identified as County Contract No. H-300242, (hereafter referred to as "Contract"); and

WHEREAS, it is the intent of the parties to amend Contract to extend its term and to make the changes described hereinafter; and

WHEREAS, Rancho Los Amigos National Rehabilitation Center (Rancho) will be added to this Contract; and

WHEREAS, said Contract provides that changes may be made in the form of a written amendment which is formally approved and executed by the parties.

NOW, THEREFORE, the parties hereby agree as follows:

1. This Amendment shall become effective June 1, 2008 and remain in effect through May 31, 2009.
2. Rancho will be added to the Contract, effective July 1, 2008 and remain in effect through May 31, 2009.
3. Any references to Exhibit B shall be replaced with Exhibit B-1, attached herein as reference.

4. Any references to Exhibit D shall be replaced with Exhibit D-1, attached herein as reference.
5. Any references to Exhibit E shall be replaced with Exhibit E-1, attached herein as reference.
6. Exhibit H shall be replaced with Exhibit H-1, attached herein as reference.
7. Paragraph 5.0, CONTRACT SUM, Sub-paragraph 5.5.6, County Approval of Invoices shall be revised as follows:

"5.5.6 County Approval of Invoices

All invoices submitted by Contractor for payment must have the written approval of County's Project Manager prior to any payment thereof. In no event shall County be liable or responsible for any payment prior to such written approval. Approval for payment will not be unreasonably withheld."

8. Paragraph 8.1, ASSIGNMENT AND DELEGATION, of the Contract shall be revised as follows:

"8.1 ASSIGNMENT AND DELEGATION

8.1.1 Contractor shall not assign its rights or delegate its duties under this Agreement, or both, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this Sub-paragraph, County consent shall require a written amendment to the Agreement, which is formally approved and executed by the parties. Any payments by County to any approved delegate or assignee on any claim under this Agreement shall be deductible, at County's sole discretion, against the claims, which Contractor may have against County.

8.1.2 Shareholders, partners, members, or other equity holders of Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in

the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of the Agreement, such disposition is an assignment requiring the prior written consent of County in accordance with applicable provisions of this Agreement.

- 8.1.3 If any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any entity other than Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, shall be a material breach of the Agreement which may result in the termination of this Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor."

9. Paragraph 8.3, BUDGET REDUCTIONS, of the Contract shall be revised as follows:

"8.3 BUDGET REDUCTIONS

In the event that the County's Board of Supervisors adopts, in any fiscal year, a County Budget which provides for reductions in the salaries and benefits paid to the majority of County employees and imposes similar reductions with respect to County Contracts, County reserves the right to reduce its payment obligation under this Contract correspondingly for that fiscal year and any subsequent fiscal year during the term of this Contract (including any extensions), and the services to be provided by Contractor under this Contract shall also be reduced correspondingly. The County's notice to Contractor regarding

said reduction in payment obligation shall be provided within thirty (30) calendar days of the Board's approval of such actions. Except as set forth in the preceding sentence, Contractor shall continue to provide all of the services set forth in this Contract."

10. Paragraph 8.12, CONTRACTOR RESPONSIBILITY AND DEBARMENT of the Contract shall be revised as follows:

"8.12 CONTRACTOR RESPONSIBILITY AND DEBARMENT

8.12.1 **Responsible Contractor**

A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the Agreement. It is the County's policy to conduct business only with responsible Contractors.

8.12.2 **Chapter 2.202 of the County Code**

Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if County acquires information concerning the performance of Contractor on this or other Agreements which indicates that Contractor is not responsible, County may, in addition to other remedies provided in the Agreement, debar Contractor from bidding or proposing on, or being awarded, and/or performing work on County Agreements for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing Agreements Contractor may have with County.

8.12.3 **Non-responsible Contractor**

County may debar a Contractor if the Board of Supervisors finds, in its discretion, that Contractor has done any of the following: (1) violated a term of an Agreement with County or a nonprofit corporation created by County, (2) committed an act

or omission which negatively reflects on the Contractor's quality, fitness or capacity to perform an Agreement with County, any other public entity, or a nonprofit corporation created by County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against County or any other public entity.

8.12.4 Contractor Hearing Board

1. If there is evidence that Contractor may be subject to debarment, the Department will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
2. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. Contractor and/or the Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether Contractor should be debarred, and, if so, the appropriate length of time of the debarment. Contractor and the Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
3. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the

Contract No. H-300242

LAUNDRY SERVICES CONTRACT

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4. If a Contractor has been debarred for a period longer than five (5) years, that Contractor may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of County.
5. The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of

Contract No. H-300242

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8.12.4 Contractor Hearing Board

1. If there is evidence that Contractor may be subject to debarment, the Department will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
2. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. Contractor and/or the Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether Contractor should be debarred, and, if so, the appropriate length of time of the debarment. Contractor and the Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
3. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the

Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

4. If a Contractor has been debarred for a period longer than five (5) years, that Contractor may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of County.
5. The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of

debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

6. The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8.12.6 Subcontractors of Contractor

These terms shall also apply to Subcontractors of County Contractors."

11. Paragraph 8.13, CONTRACTOR'S ACKNOWLEDGMENT OF COUNTY'S COMMITMENT TO CHILD SUPPORT ENFORCEMENT, of the Contract shall be deleted in its entirety.
12. Paragraph 8.27, LIQUIDATED DAMAGES, of the Contract shall be revised as follows:

"8.27 LIQUIDATED DAMAGES

- 8.27.1 If, in the judgment of the Director, or his/her designee, Contractor is deemed to be non-compliant with the terms and obligations assumed hereby, the Director or his/her designee, at his/her option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from the Contractor's invoice for work not performed. A description of the work not performed and the amount to be withheld or deducted from payments to

Contractor from County, will be forwarded to Contractor by the Director, or his/her designee, in a written notice describing the reasons for said action.

8.27.2 If the Director, or his/her designee, determines that there are deficiencies in the performance of this Contract that the Director, or his/her designee, deems are correctable by Contractor over a certain time span, the Director, or his/her designee, will provide a written notice to Contractor to correct the deficiency within specified time frames. Should Contractor fail to correct deficiencies within said time frame, the Director, or his/her designee, may:

(a) Deduct from the Contractor's payment, pro rata, those applicable portions of the Monthly Contract Sum; and/or

(b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of Contractor to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is One Hundred Dollars (\$100) per day per infraction, or as specified in the Performance Requirements Summary (PRS) Chart, Exhibit G, Technical Exhibit 2, hereunder, and that Contractor shall be liable to County for liquidated damages in said amount. Said amount shall be deducted from the County's payment to Contractor; and/or

(c) Upon giving five (5) days notice to Contractor for failure to correct the deficiencies, County may correct any and all deficiencies and the total costs incurred by County for completion of the work by an alternate source, whether it be County forces or separate private contractor, will be deducted

and forfeited from the payment to Contractor from the County, as determined by County.

8.27.3 The action noted in Sub-paragraph 8.27.2 shall not be construed as a penalty, but as adjustment of payment to Contractor to recover County cost due to the failure of the Contractor to complete or comply with the provisions of this Contract.

8.27.4 This Sub-paragraph shall not, in any manner, restrict or limit the County's right to damages for any breach of this Contract provided by law or as specified in the PRS or Sub-paragraph 8.27.2, and shall not, in any manner, restrict or limit the County's right to terminate this Contract as agreed to herein."

13. Paragraph 8.31, NOTICE OF DELAYS, of the Contract shall be revised as follows:

"8.31 NOTICE OF DELAYS

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Contract, that party shall, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party."

14. Paragraph 8.38, RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT, of the Contract shall be revised as follows:

8.38 Contractor shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. Contractor shall also maintain accurate and complete employment and other records relating to its performance of this Contract. Contractor agrees that County, or its authorized representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such

material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, shall be kept and maintained by Contractor and shall be made available to County during the term this Contract and for a period of five (5) years thereafter unless the County's written permission is given to dispose of any such material prior to such time. All such material shall be maintained by Contractor at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at the County's option, Contractor shall pay County for travel, per diem, and other costs incurred by County to examine, audit, excerpt, copy, or transcribe such material at such other location.

- 8.38.1 In the event that an audit of Contractor is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by Contractor or otherwise, then Contractor shall file a copy of such audit report with the County's Auditor-Controller within thirty (30) days of the Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. Subject to applicable law, County shall make a reasonable effort to maintain the confidentiality of such audit report(s).
- 8.38.2 Failure on the part of Contractor to comply with any of the provisions of this Sub-paragraph 8.38 shall constitute a material breach of this Contract upon which the County may terminate or suspend this Contract.
- 8.38.3 If, at any time during the term of this Contract or within five (5) years after the expiration or termination of this Contract, representatives of County conduct an audit of Contractor regarding the work performed under this Contract, and if such audit finds that the County's dollar liability for any such work is less than payments made by County to

Contractor, then the difference shall be either: a) repaid by the Contractor to County by cash payment upon demand or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to Contractor from County, whether under this Contract or otherwise. If such audit finds that the County's dollar liability for such work is more than the payments made by County to Contractor, then the difference shall be paid to Contractor by County by cash payment, provided that in no event shall the County's maximum obligation for this Contract exceed the funds appropriated by County for the purpose of this Contract."

15. Paragraph 8.42, SUBCONTRACTING, Sub-paragraph 8.42.6, of the Contract shall be revised as follows:

"8.42.6 The County's Project Director is authorized to act for and on behalf of County with respect to approval of any subcontract and subcontractor employees. After approval of the subcontract by County, Contractor shall forward a fully executed subcontract to County for their files."

16. Paragraph 8.43, TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE, of the Contract shall be revised as follows:

"8.43 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.15, "Contractor's Warranty of Adherence to County's Child Support Compliance Program", shall constitute default under this Contract. Without limiting the rights and remedies available to County under any other provision of this Agreement, failure of Contractor to cure such default within ninety (90) calendar days of written notice shall be grounds upon which County may terminate this

Contract pursuant to Paragraph 8.45, "Termination for Default", and pursue debarment of Contractor, pursuant to County Code Chapter 2.202."

17. Paragraph 8.56, FORCE MAJEURE, shall be added to Contract to read as follows:

"8.56 FORCE MAJEURE:

- 8.56.1 Neither party shall be liable for such party's failure to perform its obligations under and in accordance with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this Sub-paragraph as "force majeure events").
- 8.56.2 Notwithstanding the foregoing, a default by a subcontractor of Contractor shall not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of either of them. In such case, Contractor shall not be liable for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this Sub-paragraph, the term "subcontractor" and "subcontractors" mean subcontractors at any tier.
- 8.56.3 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other

18. Except for the changes set forth hereinabove, Contract shall not be changed in any other respect by this Amendment.

/ / / / / / / / / / / / / / / /

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its Director of Health Services and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

COUNTY OF LOS ANGELES

By: _____
Bruce A. Chernof, Director and Chief
Medical Officer

BELLWOOD LAUNDRY & LINEN SUPPLY
CO., INC.

Contractor
By: MICHAEL BAILEY *Michael Bailey*

Title: PRESIDENT

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL:

By: _____
County Counsel

APPROVED AS TO CONTRACT
ADMINISTRATION:

Department of Health Services

By: _____
Cara O'Neill, Chief
Contracts and Grants Division

Laundryamend#1:amb:
02/11/08

EXHIBIT B-1

PRICING SCHEDULE

Subject to the provisions of the body of this Agreement, County shall compensate Contractor hereunder as follows:

All Inclusive Fixed Price Per Clean Pound Rate for bulk delivery of clean linen for the County fiscal years (or portion thereof listed below) for the facilities listed below:

FACILITY	RATE
High Desert Health System	\$0.3536*
Olive View/UCLA Medical Center	\$0.3389*
Harbor-UCLA Medical Center	\$0.3389*
Los Angeles County + University of Southern California Healthcare Network	\$0.3272*
Martin Luther King, Jr., Multi- Service Ambulatory Care Center	\$0.3389*
Rancho Los Amigos National Rehabilitation Center	\$0.365**

* Rates effective June 1, 2008 through May 31, 2009.

** Rate effective July 1, 2008 through May 31, 2009.

Contractor shall submit to County on a monthly basis an itemized billing, indicating the total number of clean linen pounds processed during the month immediately preceding the month in which the billing is submitted.

COUNTY'S ADMINISTRATION

COUNTY PROJECT DIRECTOR(S)

HARBOR-UCLA MEDICAL CENTER

Name: Miguel-Ortiz Marroquin
Title: Interim Chief Executive Officer
Address: 1000 W. Carson St., Box #1
Torrance, CA 90509
Telephone: (310) 222-2104
Facsimile: (310) 328-9624
E-Mail Address: mmarroquin@ladhs.org

HIGH DESERT HEALTH SYSTEM

Name: Beryl Brooks
Title: Chief Executive Officer
Address: 44900 N. 60th St. West
Lancaster, CA 93536
Telephone: (661) 945-8461
Facsimile: (661) 945-8230
E-Mail Address: brbrooks@ladhs.org

MARTIN LUTHER KING, JR., MULTI-SERVICE AMBULATORY CARE CENTER

Name: Antionette Smith-Epps
Title: Chief Executive Officer
Address: 12021 S. Wilmington Ave.
Los Angeles, CA 90059
Telephone: (310) 668-5101
Facsimile: (310) 638-8193
E-Mail Address: asmithepps@ladhs.org

LAC+USC MEDICAL CENTER

Name: Henry Ornelas
Title: Chief Operations Officer
Address: 1200 N. State St., Room GH 1112
Los Angeles, CA 90033
Telephone: (323) 226-3162
Facsimile: (323) 226-6518
E-Mail Address: heornelas@lacusc.org

COUNTY'S ADMINISTRATION

COUNTY PROJECT DIRECTOR(S)

OLIVE VIEW/UCLA MEDICAL CENTER

Name: Gretchen McGinley
Title: Interim Chief Executive Officer
Address: 14445 Olive View Drive
Sylmar, CA 91342-1495
Telephone: (818) 364-3002
Facsimile: (818) 364-3011
E-Mail Address: GMcginley@ladhs.org

RANCHO

Name: Jorge Orozco
Title: Acting Chief Executive Officer
Address: 7601 E. Imperial Hwy., HB-105
Downey, CA 90242
Telephone: (562) 401-7022
Facsimile: (562) 803-0056
E-Mail Address: jorozco@@ladhs.org

COUNTY PROJECT MANAGER(S)

HARBOR-UCLA MEDICAL CENTER

Name: Miquel de los Reyes
Title: Assistant Hospital Administrator, Contracts Management
Address: 1000 W. Carson St., Box #33
Torrance, CA 90509
Telephone: (310) 222-1678
Facsimile: (310) 320-7510
E-Mail Address: mireyes@ladhs.org

HIGH DESERT HEALTH SYSTEM

Name: Candy Smith
Title: Chief Financial Officer
Address: 44900 N. 60th St. West
Lancaster, CA 93536
Telephone: (661) 945-8469
Facsimile: (661) 945-8230
E-Mail Address: csmith@ladhs.org

COUNTY'S ADMINISTRATION

COUNTY PROJECT MANAGER(S)

MARTIN LUTHER KING, JR., MULTI-SERVICE AMBULATORY CARE

Name: Miquel de los Reyes
Title: Assistant Hospital Administrator, Contracts Management
Address: 1000 W. Carson Street, Box #33
Torrance, CA 90509
Telephone: (310) 222-1678
Facsimile: (310) 320-7510
E-Mail Address: mireyes@ladhs.org

LAC+USC MEDICAL CENTER

Name: Luis Fonseca
Title: Director, Facilities Management
Address: 1200 N. State Street, IRD 836
Los Angeles, CA 90033
Telephone: (323) 226-6873
Facsimile: (323) 226-5905
E-Mail Address: lufonseca@lacusc.org

OLIVE VIEW/UCLA MEDICAL CENTER

Name: Dexter Moon
Title: Program Manager
Address: 14445 Olive View Drive
Sylmar, CA 91342-1495
Telephone: (818) 364-3418
Facsimile: (818) 364-3706
E-Mail Address: dmoon@ladhs.org

RANCHO

Name: Ana Jimenez
Title: Director, Materials Management
Address: 7601 E. Imperial Hwy., Mat. Mgmt. Bldg., Room 202
Downey, CA 90242
Telephone: (562) 401-7260
Facsimile: (562) 803-3951
E-Mail Address: ajjimenez@ladhs.org

COUNTY'S ADMINISTRATION

COUNTY CONTRACT PROJECT MONITOR(S):

HARBOR/UCLA MEDICAL CENTER

Name: Muttukumaru Indrakumaran
Title: Service Unit Materials Manager II
Address: 1000 W. Carson Street., Box #419
Torrance, CA 90509
Telephone: (310) 222-3395
Facsimile: (310) 320-5968
E-Mail Address: mindrakumaran@ladhs.org

HIGH DESERT HEALTH SYSTEM

Name: Charlyn Quackenbush
Title: Contract Monitor
Address: 44900 N. 60th St. West
Lancaster, CA 93536
Telephone: (661) 945-8241
Facsimile: (661) 948-8581
E-Mail Address: cquackenbush@ladhs.org

MARTIN LUTHER KING, JR., MULTI-SERVICE AMBULATORY CARE CENTER

Name: Muttukumaru Indrakumaran
Title: Service Unit Materials Manager II
Address: 1000 W. Carson Street, Box #419
Torrance, CA 90509
Telephone: (310) 222-3395
Facsimile: (310) 320-5968
E-Mail Address: mindrakumaran@ladhs.org

LAC+USC MEDICAL CENTER

Name: Sandy Correa
Title: Administrator, Laundry/Linen
Address: 1200 N. State St., B-424
Los Angeles, CA 90033
Telephone: (323) 226-6872
Facsimile: (323) 226-5905
E-Mail Address: scorrea@lacusc.org

COUNTY'S ADMINISTRATION

COUNTY CONTRACT PROJECT MONITOR(S):

OLIVE VIEW/UCLA MEDICAL CENTER

Name: Delores Gonzalez

Title: Service Unit Manager

Address: 14445 Olive View Drive

Sylmar, CA 91342-1495

Telephone: (818) 364-4020

Facsimile: (818) 364-4015

E-Mail Address: Dgonzalez@ladhs.org

RANCHO

Name: Robert Rivera

Title: Warehouse Worker II

Address: 7601 E. Imperial Hwy., 500 Bldg., Room 91

Downey, CA 90242

Telephone: (562) 401-7958

Facsimile: (562) 401-7547

E-Mail Address: rjrivera@ladhs.org

CONTRACTOR'S ADMINISTRATION

CONTRACTOR'S NAME: Bellwood Laundry & Linen Supply Co., Inc.

CONTRACT NO.: H-300242

CONTRACTOR'S PROJECT MANAGER:

Name: Chris Hansen
Title: General Manager
Address: 14710 Northam Street
La Mirada, CA 90638
Telephone: 714.562.9275 (office) 714.323.7862 (cell)
Facsimile: 714.228.3737
E-mail Address: chansen@crothall.com

CONTRACTOR'S AUTHORIZED OFFICIAL(S)

Name: Katherine Brown
Title: Operations Manager
Address: 14710 Northam Street
La Mirada, CA 90638
Telephone: 714.562.9275 (office) 714.863.9831 (cell)
Facsimile: 714.228.3737
E-mail Address: kbrown@crothall.com

Name: Terry Franklin
Title: Director, Sales & Marketing
Address: 14710 Northam Street
La Mirada, CA 90638
Telephone: 714.713.5880
Facsimile: 714.228.3737
E-mail Address: tfranklin@crothall.com

Notices to Contractor shall be sent to the following address:

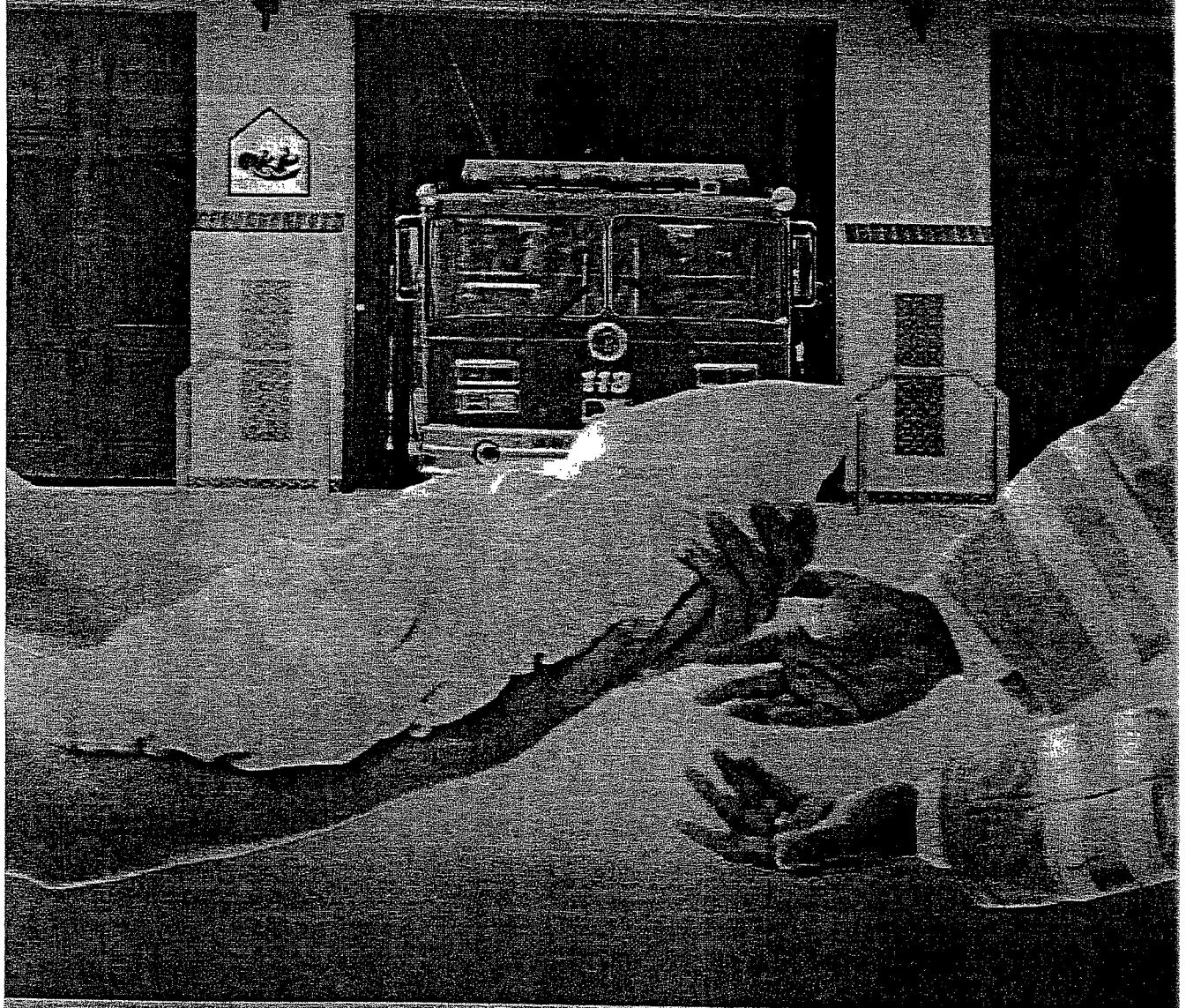
Address: 14710 Northam Street
La Mirada, CA 90638
Telephone: 714.562.9275
Facsimile: 714.228.3737
E-mail Address: chansen@crothall.com

SAFELY SURRENDERED BABY LAW

Posters and Fact Sheets are available in English and Spanish for printing purposes at the following website:

www.babysafela.org

Safely Surrendered



No shame. No blame. No names.

In Los Angeles County: 1-877-BABY SAFE • 1-877-272-9723

www.babysafeLA.org



Safely Surrendered Baby Law

What is the Safely Surrendered Baby Law?

California's Safely Surrendered Baby Law allows parents or other persons with lawful custody, which means anyone to whom the parent has given permission to confidentially surrender a baby. As long as the baby is three days (72 hours) of age or younger and has not been abused or neglected, the baby may be surrendered without fear of stop or prosecution.

In Los Angeles County: 1-877-BABYSAFE 1-877-222-9723

www.babysafe.org

How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially, and safely surrender a baby within three days (72 hours) of birth. The baby must be handed to an employee at a hospital or fire station in Los Angeles County. As long as the baby shows no sign of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, staff will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent or other surrendering adult.

What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

Can only a parent bring in the baby?

No. While in most cases a parent will bring in the baby, the Law allows other people to bring in the baby if they have lawful custody.

Does the parent or surrendering adult have to call before bringing in the baby?

No. A parent or surrendering adult can bring in a baby anytime, 24 hours a day, 7 days a week, as long as the parent or surrendering adult surrenders the baby to someone who works at the hospital or fire station.

Does the parent or surrendering adult have to tell anything to the people taking the baby?

No. However, hospital or fire station personnel will ask the surrendering party to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the baby. The questionnaire includes a stamped return envelope and can be sent in at a later time.

What happens to the baby?

The baby will be examined and given medical treatment. Upon release from the hospital, social workers immediately place the baby in a safe and loving home and begin the adoption process.

What happens to the parent or surrendering adult?

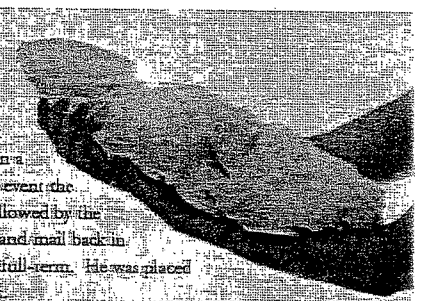
Once the parent or surrendering adult surrenders the baby to hospital or fire station personnel, they may leave at any time.

Why is California doing this?

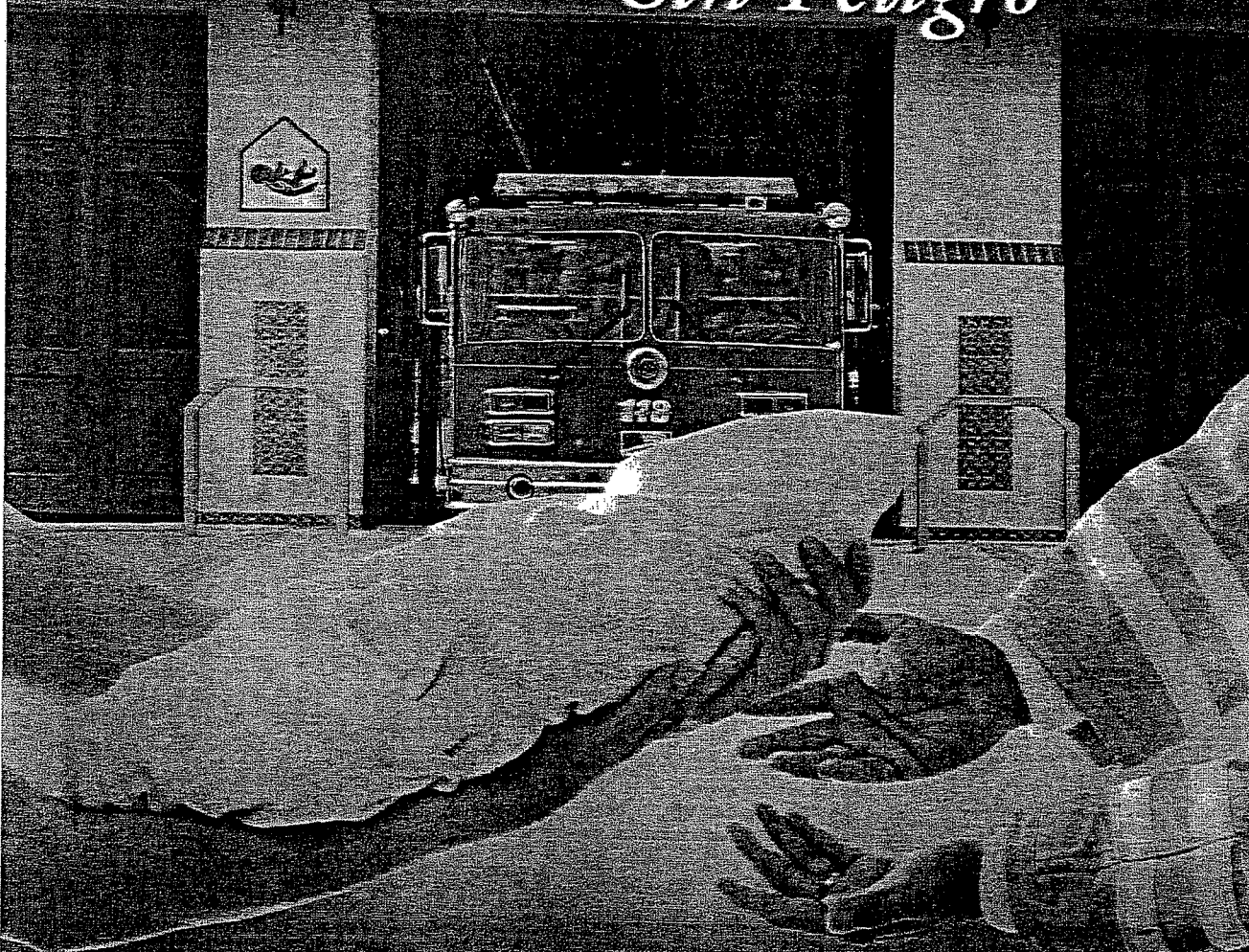
The purpose of the Safely Surrendered Baby Law is to protect babies from being abandoned, hurt or killed by their parents. You may have heard tragic stories of babies left in dumpsters or public bathrooms. Their parents may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had no one or nowhere to turn for help, they abandoned their babies. Abandoning a baby is illegal and places the baby in extreme danger. Too often, it results in the baby's death. The Safely Surrendered Baby Law prevents this tragedy from ever happening again in California.

A baby's story

Early in the morning on April 9, 2005, a healthy baby boy was safely surrendered to nurses at Harbor UCLA Medical Center. The woman who brought the baby to the hospital identified herself as the baby's aunt and stated the baby's mother had asked her to bring the baby to the hospital on her behalf. The aunt was given a bracelet with a number matching the anklet placed on the baby; this would provide some identification in the event the mother changed her mind about surrendering the baby and wished to reclaim the baby in the 14-day period allowed by the Law. The aunt was also provided with a medical questionnaire and said she would have the mother complete and mail back in the stamped return envelope provided. The baby was examined by medical staff and pronounced healthy and full-term. He was placed with a loving family that had been approved to adopt him by the Department of Children and Family Services.



Ley de Entrega de Bebés *Sin Peligro*



*Los recién nacidos pueden ser entregados en forma segura al personal
de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles*

Sin pena. Sin culpa. Sin nombres.

En el Condado de Los Ángeles: 1-877-BABY SAFE • 1-877-222-9723

www.babysafela.org



Ley de Entrega de Bebés Sin Peligro

¿Qué es la Ley de Entrega de Bebés Sin Peligro?

La Ley de Entrega de Bebés Sin Peligro de California permite la entrega confidencial de un recién nacido por parte de sus padres u otras personas con custodia legal, es decir, cualquier persona a quien los padres le hayan dado permiso. Siempre que el bebé tenga tres días (72 horas) de vida o menos y no haya sufrido abuso ni negligencia, pueden entregar al recién nacido sin temor de ser arrestados o procesados.

Cada recién nacido se merece la oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele que tiene otras opciones. Hasta tres días (72 horas) después del nacimiento, se puede entregar un recién nacido al personal de cualquier hospital o cuartel de bomberos del condado de Los Angeles.

En el Condado de Los Angeles: 1-877-BABY SAFE • 1-877-272-0723

www.4rababysafe.org

¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura dentro de los tres días (72 horas) del nacimiento. El bebé debe ser entregado a un empleado de cualquier hospital o cuartel de bomberos del Condado de Los Angeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularlos. El bebé llevará un brazaletes y el padre/madre o el adulto que lo entregue recibirá un brazaletes igual.

¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden comenzar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Angeles al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido?

No. Si bien en la mayoría de los casos son los padres los que llevan al bebé, la ley permite que otras personas lo hagan si tienen custodia legal.

¿Los padres o el adulto que entrega al bebé deben llamar antes de llevar al bebé?

No. El padre/madre o adulto puede llevar al bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, siempre y cuando entreguen a su bebé a un empleado del hospital o cuartel de bomberos.

¿Es necesario que el padre/madre o adulto diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital o cuartel de bomberos le pedirá a la persona que entregue al bebé que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para cuidar bien del bebé. El cuestionario incluye un sobre con el sello postal pagado para enviarlo en otro momento.

¿Qué pasará con el bebé?

El bebé será examinado y le brindarán atención médica. Cuando le den el alta del hospital, los trabajadores sociales inmediatamente ubicarán al bebé en un hogar seguro donde estará bien atendido, y se comenzará el proceso de adopción.

¿Qué pasará con el padre/madre o adulto que entregue al bebé?

Una vez que los padres o adulto hayan entregado al bebé al personal del hospital o cuartel de bomberos, pueden irse en cualquier momento.

¿Por qué se está haciendo esto en California?

La finalidad de la Ley de Entrega de Bebés sin Peligro es proteger a los bebés para que no sean abandonados, lastimados o muertos por sus padres. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Los padres de esos bebés probablemente hayan estado pasando por dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus bebés porque tenían miedo y no tenían nadie a quien pedir ayuda. El abandono de un recién nacido es ilegal y pone al bebé en una situación de peligro extremo. Muy a menudo el abandono provoca la muerte del bebé. La Ley de Entrega de Bebés sin Peligro impide que vuelva a suceder esta tragedia en California.

Historia de un bebé

A la mañana temprana del día 9 de abril de 2005, se entregó un recién nacido saludable a las enfermeras del Harbor-UCLA Medical Center. La mujer que llevó el recién nacido al hospital se dio a conocer como la tía del bebé, y dijo que la madre le había pedido que llevara al bebé al hospital en su nombre. Le entregaron a la tía un brazaletes con un número que coincidía con la pulsera del bebé; esto serviría como identificación en caso de que la madre cambiara de opinión con respecto a la entrega del bebé y decidiera recuperarlo dentro del período de 14 días que permite esta ley. También le dieron a la tía un cuestionario médico, y ella dijo que la madre lo llenaría y lo enviaría de vuelta dentro del sobre con franqueo pagado que le habían dado. El personal médico examinó al bebé y se determinó que estaba saludable y a término. El bebé fue ubicado con una buena familia que ya había sido aprobada para adoptar por el Departamento de Servicios para Niños y Familias.

